

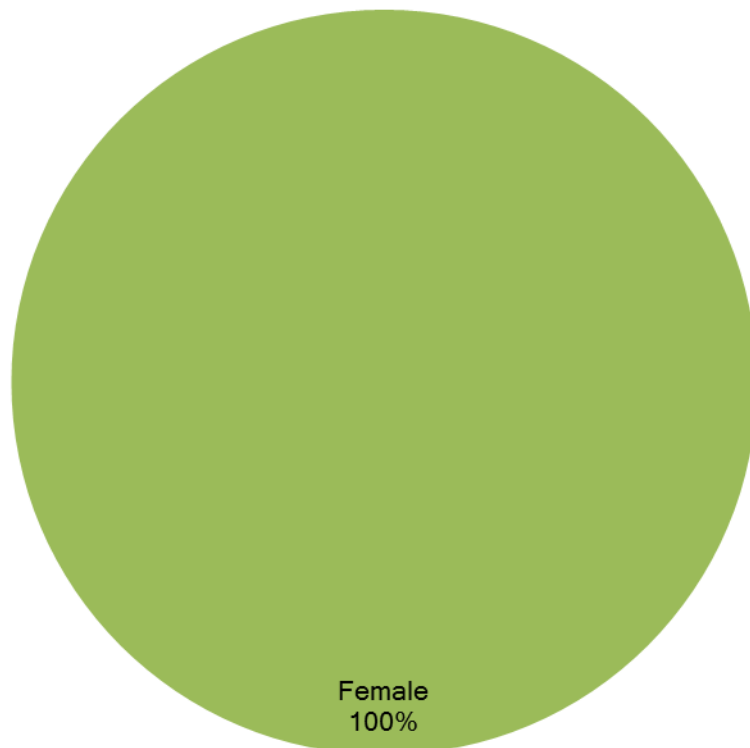
# MASTA Pharmacy Travel Health Service Medicare Pharmacies

Client Feedback – 1 response  
1 November – 31 December 2016

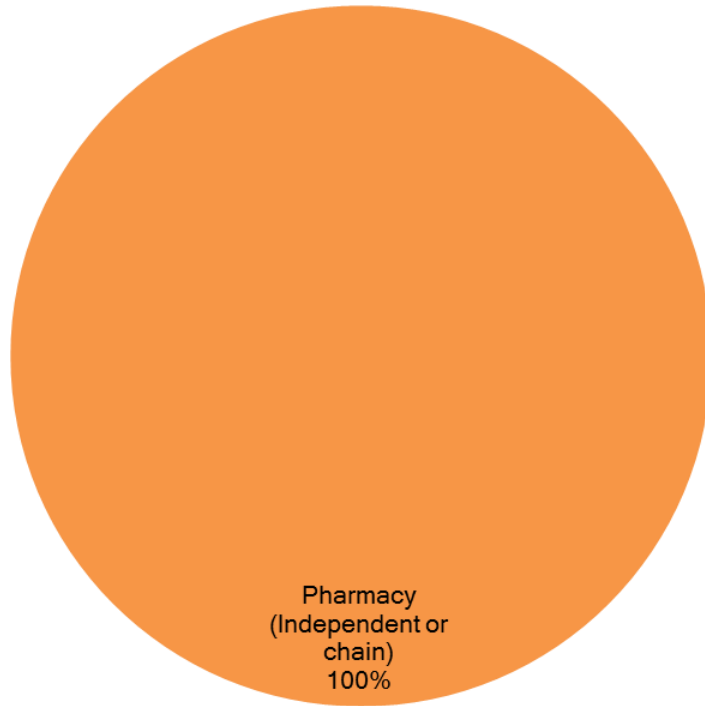
Customers attending the clinic were given the opportunity to complete an on-line questionnaire sent via a link in an email.

The questions that we ask provide us with information about our customer's experiences, from access and waiting times to their relationship with our staff and healthcare professionals.

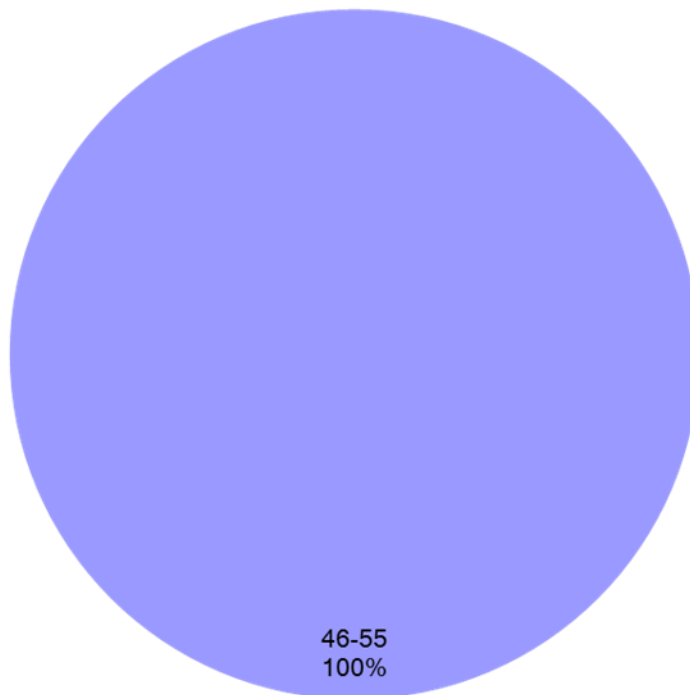
Are you male or female?



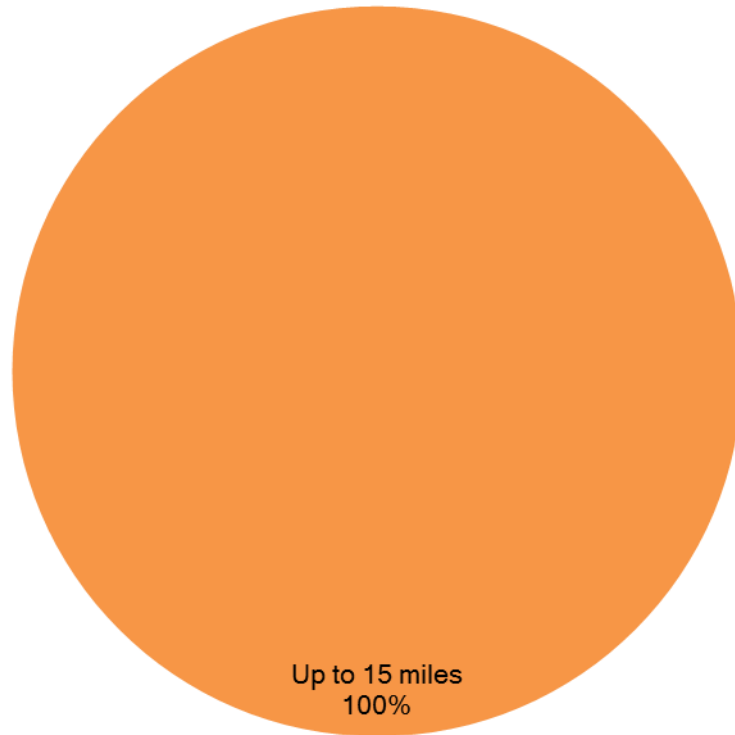
How did you hear about this service?



How old are you?



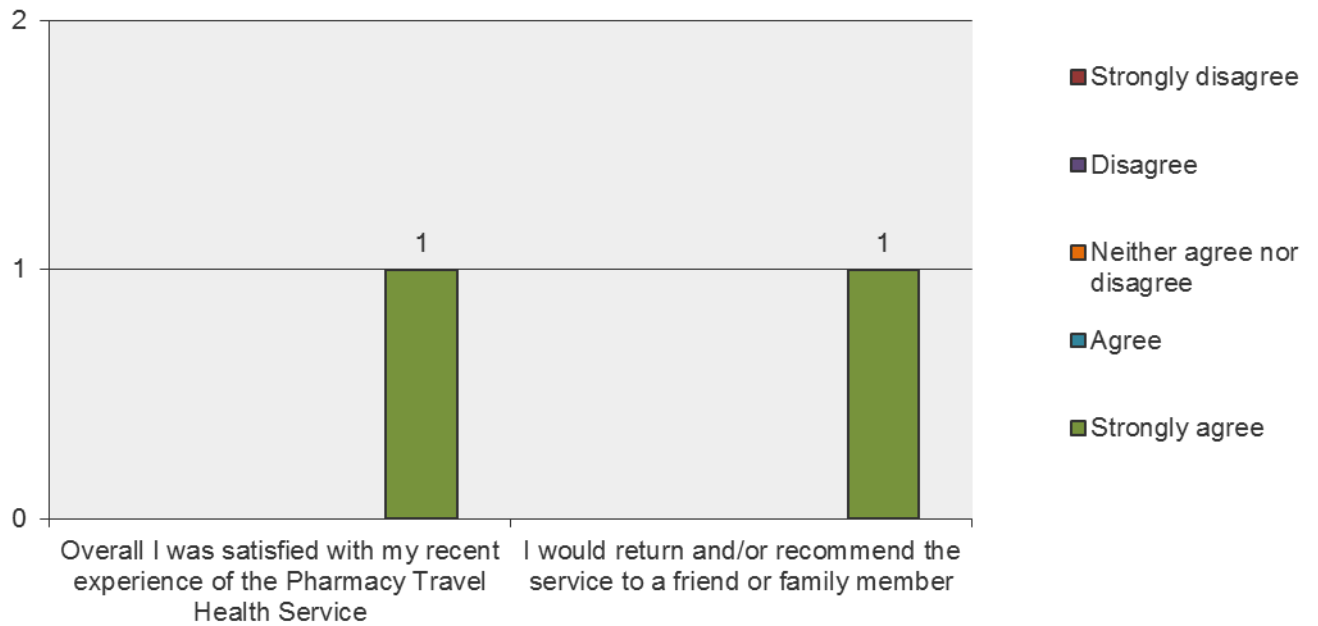
How far would you be prepared to travel for this service?



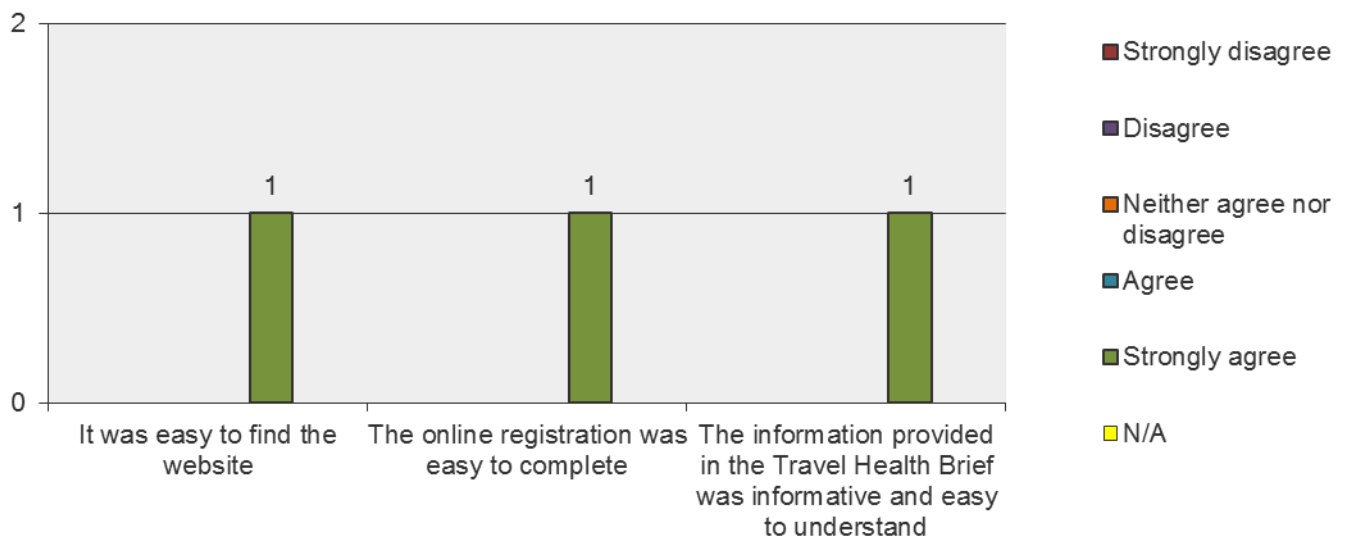
Which Pharmacy did you attend?

Store Location	Percentage	Count
Forestsides Pharmacy, Belfast	100.0%	1

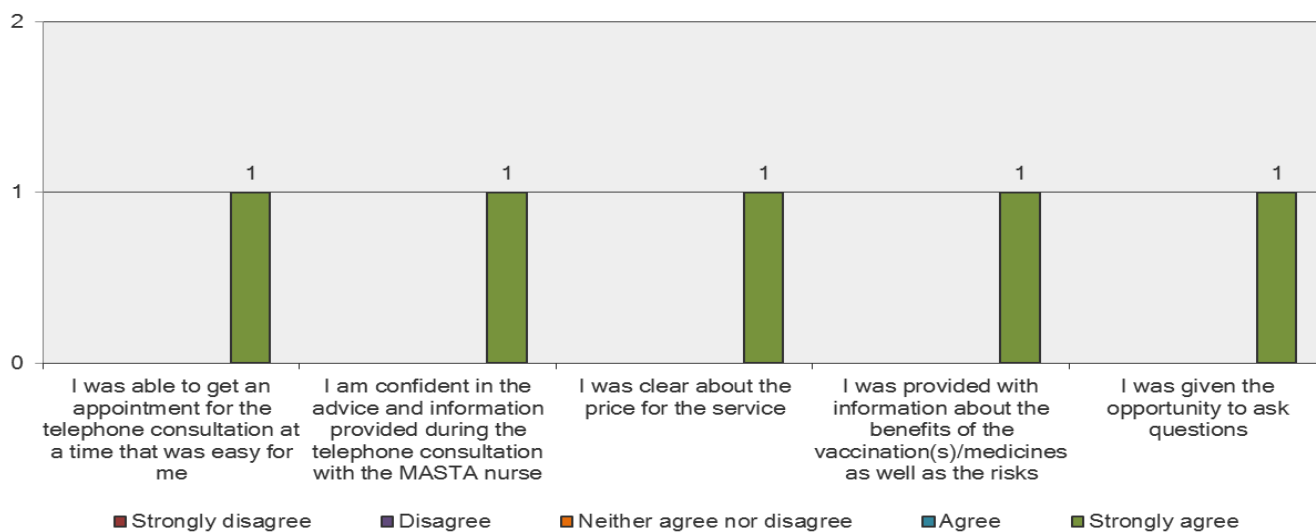
## Overall satisfaction with the Pharmacy Travel Health Service



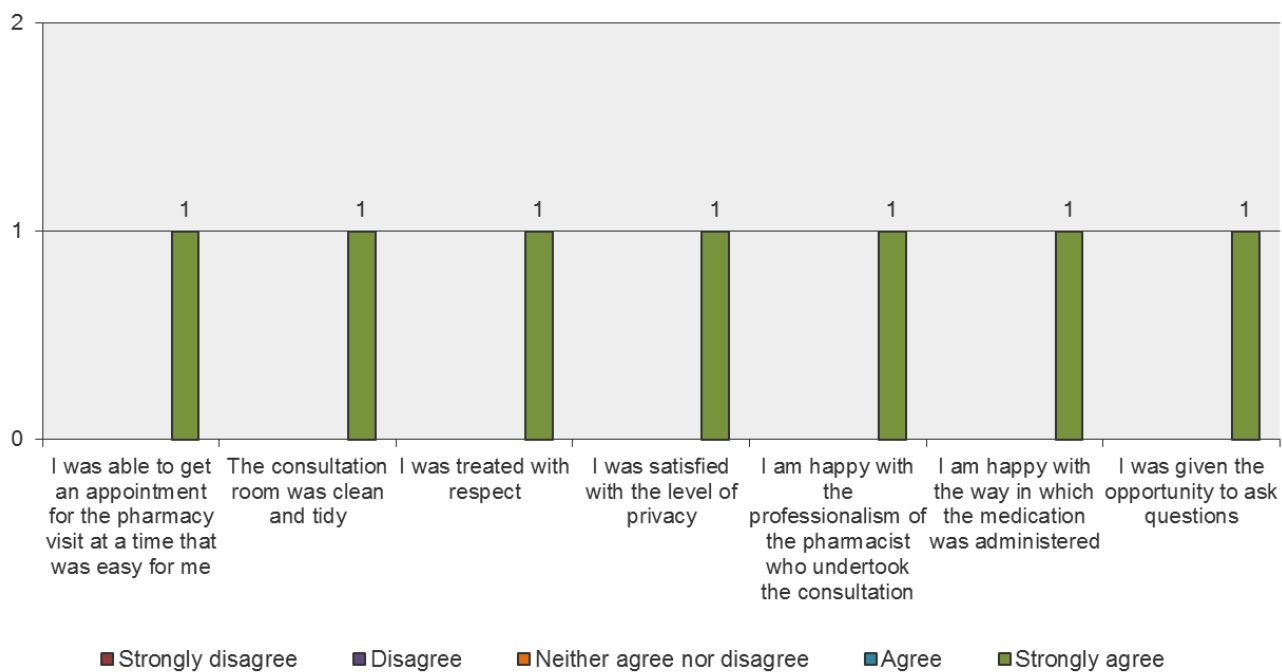
## Registration process



## Nurse telephone consultation



## Pharmacy visit



## If we could improve anything about the Travel Health Service what would it be?

**Forestsides  
Pharmacy**

If vaccines are available via NHS this should be advised during telephone consultation. Reduced fee for 2 telephone consultations on same day.

## Please give any other comments or feedback

**Forestsides  
Pharmacy**

Staff were excellent.