



## MASTA MediCare Pharmacy Partnership Vaccination Service

### The Vaccination Service

The MASTA MediCare Pharmacy Partnership Vaccination Service is offered by an Independent Medical Agency (IMA). The IMA (DOCTORnow) is responsible for all clinical governance for the service in Northern Ireland. They ensure that all pharmacists are properly trained, follow strict operating procedures and administer the medication according to the criteria detailed in their Patient Group Direction. For more information on the latest RQIA inspection report please e-mail [rqia@doctornow.org](mailto:rqia@doctornow.org)

### Consent and your right to Confidentiality

You will be asked to provide your consent for using this service.

All IMA & MASTA staff as well as those working in partnership with MASTA in the MediCare pharmacy are bound by professional standards of confidentiality and will comply with the Data Protection Act 1998.

Your personal information and data will be securely stored for 10 years. In accordance with current legislation your information will not be passed on to any third parties not involved with the provision of the service.

### Providing Information to your Doctor

Following treatment we advise you to inform your local family doctor of any treatment you have received through the MASTA MediCare Pharmacy Partnership Vaccination service. You will be provided with a record of the vaccinations you have had in a Travel Health Passport.

### Telling us about your experience...

MASTA are committed to providing a high level of care and service and in order to maintain these standards welcome your feedback. Following your consultation you will receive an e-mail requesting your feedback via an online survey. If you do not have e-mail please ask your pharmacist to provide you with a paper copy of this survey. You can access a summary report of the feedback on the MediCare website at [www.MediCare-group.com](http://www.MediCare-group.com) (a paper copy is also kept by your pharmacist). The MediCare website also provides access to the most recent RQIA report.

If you need to contact MASTA Customer Services you can do so by email: [enquiries@masta.org](mailto:enquiries@masta.org)

## Things to consider depending on your trip

- Accidents**
- First aid kit containing plasters, bandages, antiseptic spray, scissors, tweezers, thermometer
  - Consider joining the Blood Care Foundation
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- Insect Bites**
- Insect repellent
  - Mosquito net treated with insecticide
  - Plug in insecticide vaporiser
  - Long sleeves and trousers
  - Antihistamine
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- Water Purification**
- Iodine resin water purifier or basic filter with water disinfection tablets or drops
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- Sun**
- High factor UVA and UVB sun cream
  - Sun glasses
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- Sex**
- Condoms
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- Medication**
- Painkillers
  - Travel sickness medication
  - Antimalarial medication if appropriate
  - Travellers' diarrhoea treatment medication
  - Regular medication - take more medication with you than you actually need
  - Consider taking a copy of your prescription or a generic list of the drugs you regularly take
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- Travel Insurance**
- Copy of your insurance policy, covering any medical conditions and planned activities. Check insurance covers any medical conditions and planned activities.
  - Emergency contact numbers.
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Safety and Security: Check the most up to date security advice from the Foreign and Commonwealth Office. [www.fco.gov.uk/en/travel-and-living-abroad/travel-advice-by-country](http://www.fco.gov.uk/en/travel-and-living-abroad/travel-advice-by-country)

Full details of the DOCTORnow complaints Procedure can be found at [www.Medicare-group.com/doctornow](http://www.Medicare-group.com/doctornow)